



“The Positive Approach”

Describe a coach, teacher or boss that you have had or have that took/takes a positive approach to providing instructions. Give a specific example.

Without using a name describe a coach, teacher or boss that you have had or have that took/takes a negative approach to providing instructions. Give a specific example.

What specifically are the differences, if any, in the results of these two approaches? Is there a part of your personal or professional communication you could improve with a more positive approach?
