



All change may not be progress, but all progress is the result of change.

Describe a person you know or have known who does or has done a great job of managing change for a group in a difficult situation. What were the circumstances?

What were the key things this person did to make the transition smooth?

How could you use the quote *All change may not be progress, but all progress is the result of change* as part of your front end thought process and communication to make a process of change smoother for yourself and others?
