



“Accountability Is a Two-Way Street (Part Two: The Person Who Accepts the Work)”

What are responsibilities of “The Person Who Accepts the Work?”

Please give examples of where people most often fall short with this with specific examples.

1. Be Clear About Your Own Capabilities
2. Do Not Pretend You Understand What You Don't
4. Clarify Process Expectations
5. Clarify Communication Expectations
6. The most important thing for both the person assigning the work and the person accepting the work is that they are crystal clear—and in agreement—about what the goal and result is supposed to be, and why the work is being done.

Comment on the importance of the person accepting the work doing these things. Which most often falls short?
