"**A Small Acknowledgement Can Have a Big Impact**"

What does the idea "**A Small Acknowledgement Can Have a Big Impact**" mean to you? Please give a real-life example.

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What does the idea "**A Small Slight Can Have a Big Impact**" mean to you? Please give a real-life example.

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How do inadvertent slights occur? How do you avoid them? What do you do after you accidentally give a hurtful slight? What are different ways they occur other than the spoken word? Give an example.

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