



Great Self-Control / No Dirty Laundry

Describe a situation you have been in where a person in position of authority was able to positively impact a group by demonstrating great self-control when dealing with external circumstances or third parties and insulate his/her group from any distractions.

Specifically how did they do this and what was the outcome?

Describe somebody you know or have known who never complains about others or the company at work? What do you think about their behavior? What's the impact? What's the impact of the opposite behavior?
