



Volume 1 Issue 17

## COOPERATION OR CONFLICT?

### Two Key Ideas

1. “Be more interested in finding the best way than in having your own way.”
2. For effective cooperation it is important to foster a healthy exchange of ideas about the most effective way to accomplish our tasks. “Listen if you want to be heard.”

What examples from your own experiences can you cite where effective listening and having an open mind was an effective means for creating cooperation?

Identify three ideas for facilitating feedback and better cooperation on your team, or family.

1.

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2.

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3.

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